



## Risk Management Business Analyst

**August 2021**

### **Company Description**

Rochdale is an industry leader providing customized strategy and risk management services in the financial industry. Our industry consulting expertise and cutting-edge software, apogee iQ, is helping industry players navigate the complex and ever-changing risks present in today's marketplace. Built with modern features and functions coupled with intelligent module integration, apogee iQ is customized to specifically address the needs of the credit union industry. With this unique, integrated approach to software and professional services, Rochdale transforms risk and compliance burdens into a competitive advantage.

### **Our Culture**

Rochdale believes that its people are the foundation of success. On most days, working at Rochdale feels more like going to work with a big family. We are here to do a great job and have a good time while doing it! We value a good sense of humor, desire to innovate, and a "we're-in-this-together" attitude. And while we're driven to do great work, we also value work/life balance. We are passionate about this work, but we are also passionate about each other. Innovation is a core value as good ideas can come from anyone. We believe the relationships we build with clients are only as strong as those we maintain with each other. We offer the opportunity to join a growing financial consulting organization, to help promote and develop strategic and analytical solutions for our clients, and contribute to a culture that fosters teamwork, growth and personal development.

### **Job Description**

As a Risk Management Business Analyst, you will provide support to product and professional services projects, both internally and externally. You will aid with client support and engagement on the apogee software system and service projects. You will be a key resource for both internal senior staff and client contacts and should be innovative and creative in seeking opportunities to advance Rochdale's value proposition. Further, you will be expected to create strong working relationships with Rochdale's clients and prospects and use those relationships to support the team's overall sales efforts. Finally, you will be responsible for assisting with product innovation and streamlining and automating internal processes.

This role will influence key retail banking business decision-makers and support staff by uncovering and demonstrating business value that is enabled through the integration of strategy and risk management to support enterprise initiatives. As a part of this role, some travel to client sites will be required.

The right candidate must possess the necessary skills and desire to grow with the position and organization. We are seeking only the best and brightest minds. We are looking for individuals who are eager to learn, partner and take on greater roles within the organization over time, and who can operate independently.

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### Job Responsibilities

- Risk management product and services support
- Establish positive relationships with customers to generate solutions and sales
- Support consultants in completing client projects
- Coordinate and deliver web-based product demonstrations and training
- Present themselves professionally
- Assist in building / enhancing business processes and product delivery for the organization both internally and externally facing
- Coordinate, manage, and complete multiple projects with minimal oversight
- Analyze, manage details, identify solutions and carry projects through completion
- Identify organizational needs and voluntarily take on additional roles
- Keep abreast of industry and technical business trends
- Establish, develop and maintain positive co-worker and client relationships
- Strong problem-solving abilities and fortitude to act
- Willingly puts organization and team needs above their own
- Achieve agreed upon targets and outcomes within schedule
- Continuously improve through feedback
- Willingly offer opinions and solutions
- Some business travel will be required based on project responsibilities
- Ability to be assertive with clients and teammates
- Willingness and desire to take on and multi-task across many different projects

### Qualifications

- Collaborative and team motivated
- Dynamic, personable and strong communication skills
- Relevant financial institution and risk management experience 2-4 years
- Proficient in Microsoft Office 365
- Strong written and oral communication skills
- Strong client interaction and relationship experience
- Exceptional problem-solving, initiative, and attention to detail to complete work independently with minimal supervisory oversight
- Inquisitive and professional growth oriented
- Willingness to travel

### Benefits

- Medical, dental and vision insurance
- Life insurance
- Short-term and long-term disability
- 401(k) retirement account, where company matches up to 6%
- Paid Time Off (PTO) and Holidays per company policy

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- Remote working conditions